



## SNAP Online FNS Authorization Speed Testing (FAST) Tiers

v1 – 9/5/2024

### **Introduction**

This document outlines the testing tiers, and the test script requirements of each, for eCommerce Providers. It also outlines the requirements for moving between tiers. The progression of tiers allows eCommerce Providers to prove, via objective testing, that they not only have a strong understanding of the technical requirements of accepting SNAP Online but also a proven track record of implementing them without major issues. The expectation is that as an eCommerce Provider continues to complete successful tests without high severity issues that they in turn will have a lessened load of both internal and FNS testing resulting in a faster and smoother process for all applicants.

A retailer is expected to complete and submit a set of Full Test Scripts (Tier 3) or Abbreviated Test Scripts (Tier 2 and 1) prior to FNS testing. These test scripts will have been provided as part of the Welcome Package as well as part of the Kick-off Informational Package.

### **Disclaimer**

To ensure technical requirements are continually being met and program integrity is being maintained, **FNS reserves the right to request ANY retailer or eCommerce platform complete a set of Full Test Scripts on an applicant storefront as part of FNS testing, regardless of current tier.**

If there are on-going concerns about the technical capabilities or integrity of a platform, FNS may hold or move an eCommerce Provider from one tier to another. FNS has final say on what tier of testing an eCommerce Provider must complete. The above milestones are meant as guidelines, not binding rules.

## Test Tiers

### Tier 3 - Full Test Scripts

- Full testing using the extended test scripts is completed by BOTH retailers and FNS for new eCommerce Providers, Direct Integrators, and eCommerce Providers that consistently have high severity issues (1-3) found during FNS testing.
- Low severity issues (4-5) should be handled as usual as part of the go-live process.
- Once an eCommerce Provider completes **FIVE** rounds of FNS testing, consecutively, with **ZERO** high severity issues found (issues which are rated 1, 2, or 3), they can be moved to Tier 2.

### Tier 2 - Abbreviated Test Scripts

- Abbreviated testing is completed by both retailers and FNS using a condensed version of the test scripts.
- Low severity issues (4-5) should be handled as usual as part of the go-live process.
- Once an eComm completes **THREE** rounds of FNS testing consecutively with **ZERO** high severity issues found, they can be moved to Tier 1.

### Tier 1 - FAST Scripts

- *Optional: Retailer completes abbreviated test scripts;* Retailer provides a selection of transaction logs to FNS.
- FNS performs Admin Terminal (AT) checks to ensure FNS number, address, delivery, and pick-up information (if applicable) is showing correctly in the AT.
- Low severity issues (4-5) should be handled as usual as part of the go-live process.
- If an eComm is **unable** to maintain **ZERO** high severity findings, they will fall back to Tier 2 and must recomplete the requirements to be considered for Tier 1 again.